



TEAM COZY REFUND/EXCHANGE FORM

YOUR NAME:

ORDER #

Returns must have all original tags attached, have never been worn or washed, and must be free of alterations. Print this form and attach it with your return package. Thank you!

Please see our return and exchange policy at www.teamcozy.com

Instructions

- FILL IN** your first name, last name, order # and, in the appropriate box, indicate whether you want an Exchange or a Refund. Note that all discounted items cannot be returned or exchanged.
- COMPLETE** the form below.
- PACK & SECURE** your item(s) in the original Team Cozy bag with this form included. On the top left of the package, provide your return address.
- DROP OFF** the package at the delivery carrier of your choice and you're done! Be sure to save your tracking number for your records.

REFUNDS Please list the item(s) you wish to return.

| Qty | Style Number | Size | Product Name | Reason Code |
|-----|--------------|------|--------------|-------------|
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REASON CODE KEY What's the issue? We really want to know so we can constantly improve our products and services!

01 - Did not like style
02 - Did not like fabric

03 - Fits wrong
04 - Defective

05 - Too small
06 - Too large

07 - Item not as pictured
08 - Wrong item shipped

09 - Color

EXCHANGES Please list the item(s) you wish to receive in exchange. We gladly provide free shipping for the exchange item(s) to be shipped to you. Regrettably we cannot extend this free shipping to international order.

| Qty | Style Number | Size | Product Name |
|-----|--------------|------|--------------|
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International, Hawaii, and Alaska:

Please ship packages to the address provided on the right via a carrier that requires recipient's signature upon delivery.

Please follow these steps when making all International returns:
(This is not a guarantee, but can help to reduce or avoid potential fees)

- When completing the commercial invoice for your return, HTS code 9801.00.2600 should be used.
- Please include Description of Goods (What it is, what it is made of, what it is used for?).
- The additional comment section should state "articles being returned."

Team Cozy
 Returns Department
 15731 Graham St.
 Huntington Beach, CA 92649